

# Report on Student Satisfaction Survey

The student satisfaction survey collected online for the student who are enrolled in academic year 2020 2021. Twenty statements were prepared covering all aspects of HEI to seek the response from the students on four point scale. A structured 20 questionnaires was created on google form. The same is forwarded to all the classes on the respective Whatsup groups. The responses received from the students are collected and analyzed and following inferences were drawn. It is an analysis of the learning experience and opinion of the students. 20.64 % students participated voluntarily, the survey was implemented online, and respondents were ensured confidentiality.

Findings of the survey are as follows:

1. 82.2% student's responds that the syllabus covered on offline and online mode satisfactory.
2. 98.1 % students responds that teacher prepared thoroughly in connection of units in a particular course.
3. Further 90.3 % students agree that the teachers community effectively.
4. 78.5 % students opined that teachers use different kinds of teaching method as per the requirement of the course content.
5. Internal evaluation process is fair and transparent is the response of 75.8% students.
6. 81 % students responded teachers communicate and discuss the performance of the students in internal evaluation. Majority students responded positively in this connection.
7. 73.1% students agree that, the institute takes active interest in promoting student exchange, field visit opportunities, internship for students.
8. 85.7 % students positively responded regarding the implementation of mentoring and teaching process which facilitated cognitive, social and emotional growth of the students.
9. 94.6% students agree that the college provides various opportunities to learn and grow the students in campus and off campus.

10. 89.2 % of the students confirmed that teachers communicates the students regarding learning outcomes of particular course and they also explains the expected competencies of the syllabus which is taught.
11. 78.8 .% opined that the teachers take necessary follow up regarding the assignment given to the students.
12. 93 %students agreed that conceptual parts in the course is explained with illustrations and also taught through practical variable applicable.
13. 89.4 %students opined that teachers identify student strength and accordingly increase them for overall development .87.8% student think that the teachers identify their weaknesses and help them to overcome difficulties.
14. 93.7 % students are satisfied with the institution's efforts to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
15. Teachers uses student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences is appreciated by 93.1 % students.
16. 95.4 % students responded positively that the teachers encourage the students to participate in extracurricular activitiesorganized in the college. Similarly, 90.3 % students appreciated that the teachers inculcate soft skills, life skills and employability skills to make them ready for the world of work.
17. As per the survey 63.9% respondents are satisfied with the internet facility and Learning Management Systems (LMS), E-learning resources.
18. 93.8%students responded about quality of teaching learning process positively.

**Conclusion:** More than 70 % students responded (Strongly Agree and Agree) that they were satisfied with the services rendered by the college.

**Points to be improved:**

- More focus should be given to student exchange programme and internship program.
- Enhanced use of ICT in teaching should be made
- Laboratories should be equipped with more number of instruments.
- To improve demand of life skills and employability skills.

